

Terms and Conditions of Your Chance to Win Competition

Prize

1. There is one (1) prize (the "Prize"). The Prize winner will receive an 8 night Greek Island holiday package for two (2) people to a maximum total value of A\$9,490.00 and will include:
 - Two (2) return economy airfares for the winner and their nominated travel companion from their nearest Australian capital city airport to Athens Airport (ATH) Greece.
 - Transfers from Athens Airport to hotel.
 - Two (2) nights' accommodation at The Electra Hotel in Athens with breakfast included.
 - Transfers from hotel to hydrofoil port.
 - Hydrofoil from Athens to Santorini.
 - Five (5) nights' accommodation at The Santorini Palace Hotel in Santorini with breakfast included.
 - Hydrofoil from Santorini to Athens.
 - Transfers from port to hotel.
 - One (1) nights' accommodation at the Electra Hotel in Athens with breakfast included.
 - Transfers to Athens Airport (ATH).

Total holiday package value \$7,990.00

- PLUS A\$1,500.00 CASH for spending money

Total prize value A\$9,490.00

2. All Prize values are in Australian dollars and based on high season rates at the time of competition open date.
3. The A\$1,500 cash prize will be deposited into the winners' nominated bank account one (1) week before departure date.
4. The prize is valid for travel between 1 June 2018 and 30 September 2018 only, this period being high season when all facilities on Santorini are open and trading.
5. For best availability the prize should be booked no later than 31st October 2017 for travel during the period June-September 2018. The final date for booking the prize will be Friday 23 February 2018 however availability of requested dates cannot be guaranteed at this time.

Competition Entry

6. The competition opens on Thursday 1 December 2016 at 9.00am (AEDT) and closes on Wednesday 26 April 2017 at 5.00pm (AEST) being the Promotional Period.
7. All valid entries must be loaded into the Promoter online competition portal by no later than Thursday 27 April 2017 at 5.00pm (AEST).
8. All valid entries must be received during the Promotional Period. The Promoter accepts no responsibility for any late, lost or misdirected entries not uploaded to the Promoter online competition portal by the final deadline including delays due to technical interruptions, network congestions or for any other reason.
9. All entrants to the competition must be 18 years of age and over and a permanent resident of Australia.
10. Entry is open to all clients of companies and/or individuals (Partner/s) that utilise the services of the Promoter and where the Partner has no outstanding financial obligation due and payable to the Promoter at the time of drawing the competition.
11. Staff and direct family members of staff of the Promoter are not permitted to enter the competition.
12. The Partner, Staff of the Partner and direct family members of both are not permitted to enter the competition. However, other family members of both the Partner and Staff of the Partner are permitted to enter the competition.

13. Staff of the Partner are permitted to promote the competition within their own client base at no additional charge.
14. Contractors or non-staff service providers of the Partner are not allowed to use the competition as their own lead generation strategy. They may however engage and invest in their own competition agreement with the Promoter.
15. An entrant is entitled to receive the following entries into the competition:
 - a. One entry is available to each client for every referral/contact made to the Partner.
 - b. One entry is available to each new client that is added to the Partner's database to receive regular communications or other Partner correspondence.
 - c. Three entries are available to each client who completes or settles business with the Partner through purchasing items or services from the Partner.
 - d. One entry is available to each client who makes an appointment with the Partner to investigate the possibilities of using the Partner's services.
 - e. One entry is available to each client who has a phone consultation with the Partner to discuss their situation.
 - f. One additional entry is available to each client who registers their interest in the Partner's services via the competition entry process.
 - g. One entry is available for each client who completes and returns a competition survey or completes any other competition questionnaire requested by the Partner.
 - h. One entry is available to each client who enters the competition through a Partner's Facebook page or other social media.
 - i. One entry is available to each client that makes contact with a Partner via SMS to the Partners mobile number, social media, email or other internet related contact from the client to the Partner that is specifically related to an entry into the competition.
 - j. One entry is available to each client of a Business Associate who enters the Partners' competition in any of the ways detailed (a) through (i) above.
 - k. One entry is available to a Business Associate that refers one of their clients directly to the Partner (a 'referral').
 - l. One entry is available to each staff member of a Business Associate that generates the referral to the Partner.
16. A valid referral/contact is constituted as a relative, friend or acquaintance including their first name, second name, valid telephone number and email address.
17. By entering the competition the Entrant agrees to these terms and conditions of the competition.
18. The Partner and the staff of the Partner must not utilise the competition with more than three (3) Business Associates in aggregate.

Prize Winner

19. Each valid entrant who has entered the competition within the duration of the Promotional Period will be entered into the draw. There will be one (1) winner randomly selected electronically from all valid entries.
20. The draw is to take place at 12:00 noon AEST on Friday 28 April 2017 at the offices of the Promoter at Suite 11 / 16 Gibbs St Miranda, NSW, 2228.
21. The Prize winner will be the first fully completed valid ticket drawn from the online competition portal. No communication will be entered into.
22. The winner is to be notified by telephone (where possible) within seven days of the draw, this date being Friday 5 May 2017. The winner will also be notified by registered mail, to be posted within two working days of the draw, this date being COB Tuesday 2 May 2017.
23. If the prize winner cannot be contacted, a second chance draw will be held 3 calendar months from the original draw. This draw will be at 12:00 noon AEST on Friday 28 July 2017 at the offices of the Promoter. The second chance draw winner will be the first fully completed valid ticket drawn from the online competition portal. No communication will be entered into.

24. The second chance draw winner (where necessary) is to be notified by telephone (where possible) within seven days of the draw, this date being Friday 4 August 2017. The second chance winner will also be notified by registered mail, to be posted within two working days of the draw, this date being Tuesday 1 August 2017.
25. The winner will also be published in The Australian newspaper on Wednesday 17 May 2017. Second chance draw winner will be advertised in The Australian on Wednesday 16 August 2017.

General Conditions

26. The Prize is not transferrable, exchangeable or redeemable for cash. The cash component offered as part of the Prize is only payable in the event that travel as per the Prize is undertaken.
27. The winner and their companion are responsible for all other expenses outside the value and inclusions of the stated holiday package that may include additional spending money, meals, activities, tips, taxes (eg departure tax and other charges included within flight ticketing and accommodation), travel insurance and other ancillary costs. Travel insurance is highly recommended to protect against additional costs in the event of unforeseen circumstances.
28. The winner and their companion must travel at the same time, from the same destination on the same flights and are responsible for transport to and from their residence to the nearest capital city airport.
29. The winner must make flight bookings through the travel agent nominated by the Promoter. Once an initial booking has been made, the Promoter does not accept any responsibility for additional costs associated with making changes to the initial booking including any increase in airfare or re-booking fee.
30. Once travel bookings have been made and confirmed, if for any reason the booking is unable to be changed due to airline operator, hotel or tour operator restrictions and the winner is unable to travel the prize will not be redeemable for cash and will be forfeited.
31. The Prize must be taken and travel completed by 30 September 2018 and is subject to hotel and flight availability. The winner may incur additional fees and charges if the travel is booked during blackout periods and peak times such as public holidays and school holidays.
32. Flights are available on regular scheduled services for the airline that travels on the nominated route. Flight itinerary may need to be amended by the airline having regard to airline disruptions or other unforeseen events. The Promoter accepts no responsibility for such disruptions.
33. A credit card imprint or cash deposit may be required by the winner at check-in to their hotel as security for all incidental charges incurred by the winner and their companion, which are the responsibility of the winner.
34. It is the winner and their travel companion's responsibility to ensure that all necessary travel documents are valid and meet the requirements of government authorities at the time of travel for each port of call. Any fines, penalties, payments, expenditure or loss of ability to redeem the Prize as a result of such documents not meeting the requirements of the relevant authority will be the sole responsibility of the winner and their travel companion.
35. The Promoter makes no representation or warranty as to the safety, conditions or other issues that may exist at any destination.
36. If the Prize is unavailable for whatever reason (including natural disaster) the Promoter reserves the right to substitute the Prize with a prize of similar value, subject to state legislation.
37. Should an entrants' contact details change during the Promotional Period it is their responsibility to contact the Partner to request that such contact information be amended.
38. The Promoter reserves the right in its absolute discretion to disqualify any individual Partner and/or entry who the Promoter has reason to believe has breached any of these terms and conditions, the terms and conditions of the competition subscription agreement or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the competition.
39. By entering the competition each entrant has the option to agree to the Partner using this information for any future promotional and marketing purposes, including sending information to the entrant in relation to the Partner's services without further reference to the entrant and entrant electronic messages. An entrant can unsubscribe from the option of receiving this communication at any time by phoning the Partner or using the unsubscribe function within the electronic communication.

40. Entrants' names and information may be disclosed to state and territory lottery departments as required under relevant lottery legislation. For the purpose of public statements and advertising, the Promoter will only publish the winners name and state in The Australian newspaper.

Promoter and TPLs

41. Authorised under:

NSW Permit **LTPS/16/08245**

Act Permit No **ACT TP 16/02047**

SA Permit No **T16/1860**

42. The Promoter of the competition is Your Client Matters Pty Ltd (ABN 83 108 030 173) of Suite 11 / 16 Gibbs Street, Miranda, NSW 2228.

Definitions

A\$ means Australian dollars.

Business Associate means a non-related company to the Partner who has entered into a formal or informal arrangement with the Partner to promote the services of the Partner that includes the use of the competition.

Partner means those companies and/or individuals that utilise the services of the Promoter and have no outstanding financial obligation due and payable to the Promoter at the time of drawing the competition.

Promoter means Your Client Matters Pty Limited (ABN 83 108 030 173) of Suite 11 / 16 Gibbs Street, Miranda, NSW, 2228.

Promotional Period means the period from Thursday 1 December 2016 at 9.00am (AEDT) to Wednesday 26 April 2017 at 5.00pm (AEST).